

My Appointment



Patient Information




[Invacare Action 3 Junior children wheelchair - Invacare UK](#)



We use easy words and pictures
in this accessible information

Working in partnership
Great Western Hospitals NHS Foundation Trust
Royal United Hospitals Bath NHS Foundation
Trust
Salisbury NHS Foundation Trust

Follow Wiltshire Health and Care on social media:
 @WiltsHC_NHS

 Wiltshire Health and Care
www.wiltshirehealthandcare.nhs.uk

Date of last review: 18/06/2024

Document Ref: 301375

Printed on 18/06/2024 at 10:48 AM

1



I am visiting the wheelchair service



This is to:

- Assess me for a wheelchair/buggy
- Review my wheelchair/buggy
- Make me more comfortable in my wheelchair/buggy

Ref: [Preparing for your Wheelchair Evaluation: BEFORE the Evaluation \(Part 1\) - Tips and](#)



I will wait in this reception/waiting area until I get called in

There will be a receptionist there and maybe some other people waiting.



A wheelchair therapist will take me to a room like this.

This is where they will look at my wheelchair.



The therapist will be wearing a uniform.

What will happen?



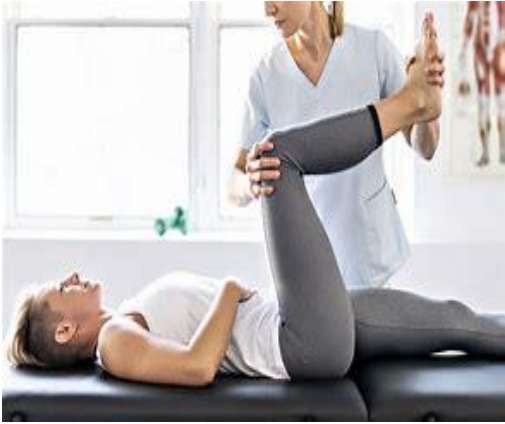
We will talk: I will be asked questions about my needs.

<https://www.kentchi.nhs.uk/service/community-learning-disability-team/speech-language-therapy/>



I will be measured and examined.

Ref: [How to Measure for a Manual Wheelchair \(discounttramps.com\)](https://www.discounttramps.com/)



Ref: [Modern Rehabilitation Physiotherapy Stock Photo 1067442131 | Shutterstock](#)

The therapist may need to touch me gently and be in close contact to understand my needs better.



I may need to be lifted with a hoist

Tell the therapist if this causes discomfort or pain.

<https://shop.spearheadhealthcare.com/Catalogue/Moving/Handling/Slings/Hammock-Sling-Loop-Fixing-SP06-SP06SF>



The wheelchair therapists may use tools like a tape measure and a spanner.



Sometimes, the tools can make a noise

What to bring



- Something to occupy me: a book, toy, music to help me feel relaxed



- A drink and snacks in case my appointment takes a while.



- My sling if I have one

I need to:

- Wear my regular shoes and any splints



Ref: Aliexpress.com



Ref: Aliexpress.com

- Wear loose clothing for ease of movement

What happens next



I may get a new wheelchair soon, but this can take some time.

[Ref: HOME :: Office Supplies :: General Supplies :: Clocks :: Wall Clocks :: Lorell 12-1/2" Slimline Wall Clock - Analog - Quartz - Black - Modern Style \(premierpaper.ca\)](#)



If my wheelchair is ok for me, I may not need any further actions now.

[Ref: https://www.alamy.com/child-kid-smiling-little-boy-success-successful-winner-thumbs-up-isolated-on-a-white-background-image184551283.html](https://www.alamy.com/child-kid-smiling-little-boy-success-successful-winner-thumbs-up-isolated-on-a-white-background-image184551283.html)



Ref: <https://www.pacificneuroscienceinstitute.org/resources/patient-resources/patient-support-groups/>

Remember, the wheelchair service is here to help make my life more comfortable and independent.

If I have any questions or concerns, I can ask the therapist during my appointment.

Or can ring afterwards on

01225 899130 or email whc.wcsadmin@nhs.net



You can use this space to acknowledge a service, team, or a special thanks to who helped co-produce this with you.

Staying safe

[Staying safe online | Teaching Resources \(tes.com\)](#)

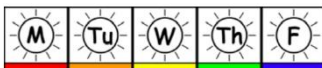


[Camden and Islington Wheelchair Service Easy Read.pdf \(cnwl.nhs.uk\)](#)



[Safeguarding Adults - elearning for healthcare \(e-lfh.org.uk\)](#)

[Safeguarding Training Page - Hester's Way Primary School \(hesterswayprimaryschool.co.uk\)](#)



[Camden and Islington Wheelchair Service Easy Read.pdf \(cnwl.nhs.uk\)](#)

Safeguarding

We want to make sure everyone stays safe including victims and survivors of domestic abuse.

If you look after someone or have any concerns regarding a child or adult's safety, you can call:

- Wiltshire Safeguarding Team on 0300 456 0111 (Adult)
- 0300 456 0108 (Child)
- (9am – 5pm Monday - Friday)

Safeguarding



[Call 999 if - MindSpace Stamford](#)

- Or please call 999 if you feel they are in immediate danger.



[Speech message bubbles with question mark 16124332 Vector Art at Vecteezy](#)

Patient Advice and Liaison Service (PALS)

If you have any:

- Questions
- Problems
- Suggestions
- Compliments

about our service, please speak to a member of staff.



[Patient Advice and Liaison Service \(PALS\) - Oxford University Hospitals \(ouh.nhs.uk\)](#)

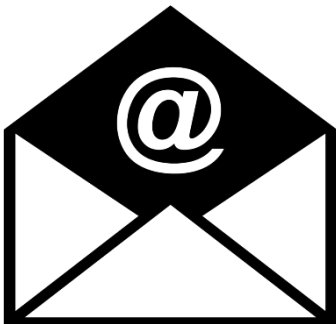
Patient Advice and Liaison Service (PALS)

This information sheet is available in other languages and formats. If you would like a copy, please:



[Course: Differential and Integral Calculus \(Fall 2022\) \(daffodilvarsity.edu.bd\)](https://www.daffodilvarsity.edu.bd/)

- Call - 0300 123 7797



[Computer Design Email Icon Icons Free Transparent Image HD Transparent HQ PNG Download | FreePNGimg](#)

- Email whc.pals@nhs.net

Patient and Public Involvement

We want to hear from you! If you have any feedback please:

Email -

ask.wiltshirehealthandcare@nhs.net

Or

Call - 01249 454386

You can also use the QR code to the right to access our Friends and Family Test survey



[A Principal's Reflections: Feedback vs Criticism \(esheninger.blogspot.com\)](http://Principal's Reflections: Feedback vs Criticism (esheninger.blogspot.com))



[Camden and Islington Wheelchair Service Easy Read.pdf \(cnwi.nhs.uk\)](#)

