

**Freedom of Information Act 2000**

**Wiltshire Health & Care LLP Response to Information Request**

**Date Request Received: 08/11/2023**

**FOI Ref:18\_23-24**

**Requested Information**

Wheelchair Service – Criteria and Personal Budgets

**Response**

**FREEDOM OF INFORMATION ACT 2000**

Thank you for your request for information as detailed below, together with our reply.

Ref:	Question:	Response:
1	Which wheelchair services do you oversee?	Wiltshire Wheelchair Service
2	When providing a powered wheelchair do you have specific criteria regarding ramping and the width of internal doorframes. When considering a ramp into a home what are the lengths and angle requirements and what door measurements are acceptable	We require there to be a fixed ramp with a suitable weight limit for the power chair and the user. It must have upstands to prevent the user falling off the side. We do not have specific criteria about angle of ramp for powered chairs – we use manufacturers guidelines for each specific make and model of wheelchair. We don't have specific criteria about widths of internal door frames – the width of door required depends on the seat width that the wheelchair user needs, and therefore the overall width of the wheelchair will need to fit through the doors. We assess this before ordering the wheelchair.
3	Do you offer personal wheelchair budgets to your service users	Yes
4	Are people living with Motor Neurone Diseased prioritised in your services and what is the normal waiting time for an initial assessment	Yes. We aim to do initial assessment within two weeks.

If you have any further queries, please contact the Information Governance Team.

**Exemption(s)**

NA

**Attachment(s)**

NA

**Date Response Sent: 08/11/2023**