

**Speech and Language Therapy**

Your Request	Our Response
1) <i>What are your referral criteria for accepting patients and do you accept stroke patients with patients with an ABI?</i>	<p>Over 18 years patients with :</p> <ul style="list-style-type: none"> <li>• Stroke/ABI</li> <li>• Progressive neurological conditions</li> <li>• Dementia</li> <li>• Voice problem</li> <li>• Fluency problems</li> <li>• Cancer affecting communication and/or swallowing</li> <li>• Elderly/frailty affecting swallowing</li> <li>• Learning disability (within CTPLD)</li> </ul>
2) <i>Are there any exclusion criteria for patients?</i>	<ul style="list-style-type: none"> <li>• Diagnosis of autistic spectrum disorder or Asperger's</li> <li>• Patient with a tracheostomy or laryngectomy</li> <li>• Patients with communication issues from childhood e.g. language disorder</li> </ul>
3) <i>How do SLT clinicians refer patients and who is best to contact?</i>	<p>Referral by email to <a href="mailto:whc.slreferrals@nhs.net">whc.slreferrals@nhs.net</a></p> <p>by post to Chippenham Hospital</p> <p>or 01249 456448 for enquires</p>
4) <i>What does your service provide in terms of speech language therapy?</i>	<ul style="list-style-type: none"> <li>• Initial phone contact which could then lead to: <ul style="list-style-type: none"> <li>– Advice and discharge</li> <li>– Advice and review</li> <li>– Need for further assessment, advice and discharge</li> <li>– Need for further assessment, advice and review</li> </ul> </li> <li>• Regular therapy</li> </ul> <p>Contacts could be by phone, video, home visit or outpatient appointment</p>

5) <i>How long typically is the waitlist on current referrals?</i>	We aim to see people within 4-6 weeks, and are often able to prioritise swallowing referrals more quickly. Occasionally the wait may be longer due to any current vacancies and absence.
6) <i>What is your 'did not attend policy', i.e. if a patient declines one session, are they discharged from your service?</i>	If a patient does not attend they are sent a letter requesting that they contact SLT admin within 4 weeks. If we do not hear from them within that time they are then discharged.

**Exemption(s)**

NA

**Attachment(s)**

NA

**Date Response Sent: 16/02/2022**