

Freedom of Information Act 2000

Wiltshire Health & Care LLP Response to Information Request

Date Request Received: 03/08/2019

FOI Ref: 13/19_20

Requested Information

I'm writing to request the following information under the Freedom of Information Act:

Request 1: Please provide details of the number of referrals received by the Trust/Organisation for patients to physiotherapy service for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

Request 2: Please confirm or deny whether the Trust/Organisation provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice

Request 3: Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust/Organisation

Request 4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist

a) Please provide details of the average time taken for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

b) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.

c) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?

Response

Request 1: Please provide details of the number of referrals received by the Trust/Organisation for patients to physiotherapy service for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

	2016/17*	2017/18	2018/19
Wiltshire Outpatient Physiotherapy	25448	34513	38219

*2016-17 data from 01/07/2016 only as not WHC before then.

Request 2: Please confirm or deny whether the Trust/Organisation provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice **Confirm we do have services that include first contact Physiotherapists in General Practice.**

Request 3: Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust/Organisation **Confirm that patients can self-refer to our physiotherapy services.**

Request 4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist

Please provide details of the average time taken for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

Average number of days between RTT start and RTT stop:

	2016/17*	2017/18	2018/19
Wiltshire Outpatient Physiotherapy	42 days	44 days	37 days

*2016-17 data from 01/07/2016 only as not WHC before then.

b) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.

Previous to the 1st July 2019 Great Western Hospitals would hold this information.

c) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?

Exemption(s)

Nil

Attachment(s)

Nil

Date Response Sent: 12/08/2019