

Requested Information

1. Your Wheelchair service provider
 - a. Is the provider an NHS organisation or a non-NHS organisation?
 - b. If it's a non-NHS organisation what is its name?
2. About Wheelchair service Users
 - a. How many registered wheelchair users are there at your wheelchair service as of January 2019?
 - b. Of the current registered users, how many users currently have a powered wheelchair?
 - c. How many registered users received powered wheelchairs in the 2017/2018 financial year?
 - i. How many registered users were assessed for powered wheelchairs in the 2017/2018 financial year?
 - d. Of the current registered users, how many powered wheelchairs received maintenance or repairs in the 2017/2018 financial year?
3. About your Wheelchair service
 - a. What was the total budget for your wheelchair services for the 2017/2018 financial year?
 - b. What was the budget for **powered** wheelchairs for the 2017/2018 financial year, excluding maintenance?
 - c. How much money was spent on **powered** wheelchairs in the 2017/2018 financial year, excluding maintenance? In 2016/2017?
 - d. What was your budget for maintenance and repairs on **powered** wheelchairs for the 2017/2018 financial year?
 - e. How much money was spent on maintenance and repairs of **powered** wheelchairs in 2017/2018 financial year? In 2016/2017?
 - f. What kind of discount do your contracted suppliers give you on **powered** wheelchairs? On maintenance and repairs?
4. About the Equipment Provided by your wheelchair service
 - a. What is the average cost of the **powered** wheelchairs you provided in the 2017/2018 financial year?
 - b. What is the average cost of the maintaining the **powered** wheelchairs you provide per chair per year in the 2017/2018 financial year?
 - c. Does your wheelchair service provide **powered** wheelchair vouchers?
 - i. If so, what percentage of **powered** wheelchair users opted for a wheelchair voucher or took a personal wheelchair budget rather than an NHS wheelchair in 2017/2018?
 - ii. What is the average voucher amount your wheelchair service gave towards **powered** wheelchairs in the 2017/2018 financial year?
 - d. What is the average amount your wheelchair service allocated to maintenance and repairs on **powered** wheelchair vouchers in the 2017/2018 financial year?
 - i. How was this amount formulated?
5. About the Introduction of Personal Wheelchair Budgets
 - a. Does your wheelchair service now provide personal wheelchair budgets (PWB)?
 - b. How will your service calculate the PWB amount for powered wheelchair users in the 2018/2019 financial year?
 - i. What will the average amount allocated to maintenance and repairs be for powered wheelchairs?

Response

1. Your Wheelchair service provider

- a. Is the provider an NHS organisation or a non-NHS organisation?

Is an NHS Organisation.

- b. If it's a non-NHS organisation what is its name?

N/A

2. About Wheelchair service Users

- a. How many registered wheelchair users are there at your wheelchair service as of January 2019?

As of 01/01/2019 there were 3307 Adult and 438 children (3745 total)

- b. Of the current registered users, how many users currently have a powered wheelchair?
There are 3837 current registered users, and there are 428 different patients showing with a current equipment on loan of type "powered"

This figure does not count patients who have a cushion from us, for their private power chair.

- c. How many registered users received powered wheelchairs in the 2017/2018 financial year?

182 powered equipment items were loaned out in 2017-18, these were for 170 different users.

- i. How many registered users were assessed for powered wheelchairs in the 2017/2018 financial year?

We only have 64 read code records from the patient triage assessment template for "High need – powered" so I don't think we are going to be able to answer this one.

- d. Of the current registered users, how many powered wheelchairs received maintenance or repairs in the 2017/2018 financial year?

Of the 428 current powered users, 191 had a PPM or repair activity in 2017-18.

3. About your Wheelchair service

- a. What was the total budget for your wheelchair services for the 2017/2018 financial year?

£1,212k – covering pay and non pay.

- b. What was the budget for **powered** wheelchairs for the 2017/2018 financial year, excluding maintenance?

Budgets are not split into powered and non-powered chairs. Total budget for purchase and spare parts of all wheelchairs is £627k

- c. How much money was spent on **powered** wheelchairs in the 2017/2018 financial year, excluding maintenance? In 2016/2017?

Spend on all of these £606k in 2017/18

- d. What was your budget for maintenance and repairs on **powered** wheelchairs for the 2017/2018 financial year?

See above answers.

- e. How much money was spent on maintenance and repairs of **powered** wheelchairs in 2017/2018 financial year? In 2016/2017?

See above

- f. What kind of discount do your contracted suppliers give you on **powered** wheelchairs? On maintenance and repairs?

No maintenance or repair is undertaken by contracted suppliers it is all provided by the technical team within WH&C.

4. About the Equipment Provided by your wheelchair service

- a. What is the average cost of the **powered** wheelchairs you provided in the 2017/2018 financial year?

£1383.00 This is base price from the manufacturers.

- b. What is the average cost of the maintaining the **powered** wheelchairs you provide per chair per year in the 2017/2018 financial year?

Budgets are not split out in this respect please see part 3 for answers.

- c. Does your wheelchair service provide **powered** wheelchair vouchers?
i. If so, what percentage of **powered** wheelchair users opted for a wheelchair voucher or took a personal wheelchair budget rather than an NHS wheelchair in 2017/2018?

We didn't have any uptake of power chair vouchers in the 2017/2018 financial year.

- ii. What is the average voucher amount your wheelchair service gave towards **powered** wheelchairs in the 2017/2018 financial year?

£0.00 due to no uptake

- d. What is the average amount your wheelchair service allocated to maintenance and repairs on **powered** wheelchair vouchers in the 2017/2018 financial year?
i. How was this amount formulated?

Client gets 20% included in the voucher for maintenance, but is then fully responsible for repairs and servicing.

5. About the Introduction of Personal Wheelchair Budgets

- e. Does your wheelchair service now provide personal wheelchair budgets (PWB)?

Yes the service does provide this. However it is predominantly for manual wheelchairs only but powered chairs are assessed if requested by patients.

- f. How will your service calculate the PWB amount for powered wheelchair users in the 2018/2019 financial year?

The voucher is calculated based upon the value of the chair which would have been provided by the service to meet the patient's clinical needs. Plus some for maintenance.

- i. What will the average amount allocated to maintenance and repairs be for powered wheelchairs?

This is calculated as 20% of the total cost of the chair for the life of the device.

Exemption(s)

Nil

Attachment(s)

Nil

Date Response Sent: 09/04/2019