

## Freedom of Information Act 2000

## Wiltshire Health &amp; Care LLP Response to Information Request

Date Request Received: 20/04/2020

FOI Ref: 1/20\_21

## Requested Information

I would like to request information under the Freedom of Information Act.

The information I require is in relation the organisations software contract specifically for your Wheelchair Services

1. Do you operate an inhouse service for wheelchair equipment or is it outsourced?

If you are an outsourced service, then thank you for your time and I have no further questions.

2. If you are in house service who is your current wheelchair service software provider?
3. Is it an external or internally hosted solution?
4. How many staff are within your service? i.e Clinicians, assessors, rehab engineers & Admins
5. Do you operate over multiple depots or just one?
6. Do you service your wheelchairs t in house or is it outsourced?
7. If it's outsourced who is your supplier?
8. Did you tender for your current system or was it procured through a framework?
9. If tendered when did you last tender for your current contract?
10. As a result of a tender / procurement exercise did you change providers?
11. How long is the contract over and does it include extension periods?
12. What date did your current contract start?
13. Please provide the financial value of the contract in the last 12 months
14. Was hardware included in your contract?

## Response

Thank you for your Freedom of Information request received on 20 April 2020. The relevant department has provided me with the response below.

1. Do you operate an inhouse service for wheelchair equipment or is it outsourced? **In-house**
2. If you are in house service who is your current wheelchair service software provider?  
**SystemOne -TPP**
3. Is it an external or internally hosted solution? **External**
4. How many staff are within your service? i.e Clinicians, assessors, rehab engineers & Admins  
**19 staff (16.48 WTE) (Admin – 5, Clinicians – 4, Technicians – 6, Domestic – 1, Rehab Engineer – 1, therapy assistant – 1, Clinical lead - 1)**

5. Do you operate over multiple depots or just one? **One**
6. Do you service your wheelchairs in house or is it outsourced? **In-house.**
7. If it's outsourced who is your supplier? **N/A**
8. Did you tender for your current system or was it procured through a framework? **Our NHS Commissioner purchased and paid for the system direct up until 31<sup>st</sup> January 2020 when it moved to Wiltshire Health and Care LLP to extend for a further 6 months**
9. If tendered when did you last tender for your current contract? **N/A**
10. As a result of a tender / procurement exercise did you change providers? **N/A**
11. How long is the contract over and does it include extension periods? **6 month extension to original contract**
12. What date did your current contract start? **31<sup>st</sup> January 2020**
13. Please provide the financial value of the contract in the last 12 months? **The contract was not in our name so do not have the right, responsibility or information to provide these details**
14. Was hardware included in your contract? **No**

**Exemption(s)**

Nil

**Attachment(s)**

Nil

**Date Response Sent: 21/04/2020**