

Freedom of Information Act 2000

Wiltshire Health & Care LLP Response to Information Request

Date Request Received: 02/11/2021

FOI Ref: 13_21-22

Requested Information

Please can you provide the information requested in the table below:

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Hosting (customer (on premise or cloud) or supplier)
Finance (Ledgers)							
Financial Budgeting & Forecasting							
Financial Document Management							
Supplier Invoice Processing							
Secure Cheque Printing							
Income Management (Cash Receipting)							
Procurement (POs & Reqs)							
Sourcing, Tenders, Contracts,							
Catalogues / Marketplace							
Payroll / Payroll Service							
HR							
Performance Management (HR / appraisals)							
Employee Expenses							
Reporting / Analytics /							

Working in partnership

Great Western Hospitals NHS Foundation Trust
Royal United Hospitals Bath NHS Foundation Trust
Salisbury NHS Foundation Trust

Business Intelligence / Data Warehouse/ Data Pool							
CRM (Client Relationship Management)							
BACS payments							
Field Services (Works Order Management)							
Access Control Systems							
Artificial Intelligence / Machine Learning / Robotics							
Legal and Legal Forms							
Social Care (Adults and Children)							
Schools Information Management System							
Ticketing Solution (if any)							
IT Outsource Provider (if any)							

In addition, please provide your organisation's

1. Contract Register
2. Overall non-staff spend and
3. Software spend
4. Number of staff / employees (FTEs)?

Response

Please can you provide the information requested in the table below:

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Hosting (customer (on premise or cloud) or supplier)
Finance (Ledgers)		Unit 4	N/A	N/A	N/A	WHC pay an annual fee to our one of our member organisations £32,987pa	Cloud - Outsourced to our Member Royal United Hospital to provide on WHCs behalf
Financial Budgeting & Forecasting		Unit 4	N/A	N/A	N/A		
Financial Document Management		Unit 4	N/A	N/A	N/A		
Supplier Invoice Processing		Unit 4	N/A	N/A	N/A		
Secure Cheque Printing		Unit 4	N/A	N/A	N/A		
Income Management (Cash Receipting)		Unit 4	N/A	N/A	N/A		
Procurement (POs & Reqs)		Unit 4	N/A	N/A	N/A		
Sourcing, Tenders, Contracts,		Bravo	N/A	N/A	N/A	Within overall service cost to outsource the service. Software costs not separated out	Cloud - Outsourced to our Member Salisbury Hospital to provide on WHCs behalf
Catalogues / Marketplace		Unit 4	N/A	N/A	N/A	Within overall service cost to outsource the service. Software costs not separated out	Cloud - Outsourced to our Member Royal United Hospital to provide on WHCs behalf
Payroll / Payroll Service	Provided and Funded Nationally	ESR	N/A	N/A	N/A	0	Cloud
HR	Allocate	HealthRoster Optima	30/5/2024		£338,477	circa. £112,826	Cloud
Performance Management (HR / appraisals)	Provided and Funded Nationally	Appraisal dates only	N/A	N/A	N/A	0	Cloud

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		recorded in ESR					
Employee Expenses	Giltbyte	Easy	N/A	N/A	N/A	Within overall service cost to outsource the service. Software costs not separated out	Cloud - Outsourced to our Member Salisbury Hospital to provide on WHCs behalf
Reporting / Analytics / Business Intelligence / Data Warehouse/ Data Pool		SAP Business Objects BI Platform 4.1 Support Pack 5 Version 14.1.5.1501	N/A	N/A	N/A	Within overall service cost to outsource the service. Software costs not separated out	Hosted by Great Western Hospital to provide on WHCs behalf
CRM (Client Relationship Management)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
BACS payments		BACSTEL IP	N/A	N/A	N/A	Within overall service cost to outsource the service. Software costs not separated out	Cloud - Outsourced to our Member Salisbury Hospital to provide on WHCs behalf
Field Services (Works Order Management)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Access Control Systems	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Artificial Intelligence / Machine Learning / Robotics	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Legal and Legal Forms	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Social Care (Adults and Children)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Schools Information Management System	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Ticketing Solution (if any)	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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IT Outsource Provider (if any)	Centrality	N/A	31/3/23	1 Year	1,564,350	Within contract Value	Hybrid Cloud
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In addition, please provide your organisation's

1. Contract Register – Unable to provide as commercially sensitive data
2. Overall non-staff spend and – For Financial year ending 31st March 2021 - £10,875,811
3. Software spend - For Financial year ending 31st March 2021 £964,726
4. Number of staff / employees (FTEs)? - 1,223 staff / 1,018.62wte

Exemption(s)

Nil

Attachment(s)

Nil

Date Response Sent: 25/11/2021