

Freedom of Information Act 2000

Wiltshire Health & Care LLP Response to Information Request

Date Request Received: 27/08/2019

FOI Ref: 14/19\_20

Requested Information

Thank you for your response to my freedom of information request.

If possible, I would like to request some further clarity/breakdown of data for Request 4.

*Request 4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist*

Amendment - Please provide details of the average time taken for **both routine and urgent cases** for the following financial years:

- i) 2016/17 Urgent:                      Routine:
- ii) 2017/18 Urgent:                      Routine:
- iii) 2018/19 Urgent:                      Routine:

Response

Please see below updated information to show split to routine and urgent.

Please note approx. 7% of our referrals do not have an urgency level recorded, so are included in the overall wait times given here but do not occur in the urgency or routine data given.

	2016/17*	2017/18	2018/19
Wiltshire Outpatient Physiotherapy	42 days	44 days	37 days
	*From July		
	2016/17*	2017/18	2018/19
Routine	60 days	67 days	51 days
Urgent	19 days	18 days	16 days

Exemption(s)

Nil

Attachment(s)

Nil

Date Response Sent: 13/09/2019