

News from Wiltshire Health and Care – Newsletter 4 – May 2016

Welcome to the latest update from Wiltshire Health and Care. This is the fourth in our series of monthly newsletters. In these, we aim to keep you up to date with progress as we prepare for taking on responsibility for Adult Community Services in Wiltshire from 1st July 2016.

We are working towards the seamless transfer to Wiltshire Health and Care on 1st July 2016 based on a comprehensive mobilisation plan. We are listening, so if you raise something that is not already on the plan we will review and update our plans accordingly. All feedback and questions are welcomed, so please get in touch; ask.wiltshirehealthandcare@nhs.net.

What is happening now?

Progress towards ‘go live’

The Mobilisation Team, drawn from existing staff across the Foundation Trusts, is working hard to ensure Wiltshire Health and Care is ready to take on Adult Community Services from 1st July 2016. The implementation of the contract is overseen by a Strategy Group chaired by Peter Hill, Chief Executive of Salisbury Foundation Trust, with representatives from across the Trusts. This group and the Mobilisation Team are working to ensure we are ready for 1st July.

Contract negotiations

We are negotiating the finer details of the contract with the CCG. A series of meetings have been put in place to ensure the contract is finalised and ready for signature prior to 1st July.

Forming the Board

We are in the process of recruiting to key positions on the Board.

Chair: The interviews will be happening over 2 days and we anticipate knowing the outcome in early June.

Clinical Director: We are seeking a GP for this 2 day a week role. The role is being advertised and promoted across a range of networks. We expect to conduct interviews in June. Further details can be found at:

http://www.jobs.nhs.uk/xi/vacancy/0a10803766d60d7a08f5cdef1418fd0/?vac_ref=914156873&wb48617274=50F5A7CF .

GP/Primary Care Representatives: Once our Clinical Director is in post we will look to appoint to these vital positions.

Lay Representative: Once our Chair is appointed we will continue to work with Healthwatch to appoint to this Board position.

Board members from Foundation Trusts: Each of the Foundation Trusts who formed Wiltshire Health and Care will be represented on the Board. We will be announcing these representatives soon.

Senior management structure

Ahead of the go live date for Wiltshire Health and Care on 1st July 2016, a review of the current senior management structure of the Integrated Community Health Division has been undertaken. This is so that on 1st July the right structure is in place to support the vision and delivery of services by Wiltshire Health and Care. Following a period of consultation, we are able to confirm the new senior management structure which will come into effect from 1st June 2016.

Maddy Ferrari will take the role of **Head of Operations**. Maddy will be responsible for the overall operational effectiveness and leadership of core services, including core community teams, inpatient wards and intermediate care therapy. The core services will continue to be grouped by locality and will retain a strong focus on local services.

Sue Evans will take the role of **Head of Operations – Specialist Services**. Sue will be responsible for the overall operational effectiveness and leadership of specialist services, including all clinic based services.

Sarah-Jane Peffers will take the role of **Head of Quality**. Sarah-Jane will be responsible for the implementation and assurance of clinical governance, as well as the delivery of safe and effective patient centred care.

Victoria Hamilton will take the role of **Head of Development and Performance**. Victoria will be responsible for the development and delivery of the programme of change and the underpinning annual operating plan.

In addition to these organisational changes, we would like to welcome **Annika Carroll** who has joined us as **Head of Finance**. Annika will be responsible for financial strategy and delivery.

Information leaflets

The Mobilisation Team are preparing two essential patient facing information resources which will be ready ahead of 1st July. The first is a leaflet which describes the transfer of the contract from GWH to Wiltshire Health and Care. The second will describe how patients and service users can give feedback on Wiltshire Health and Care from 1st July through a Patient Advice and Liaison Service which will be delivered in partnership with the GWH corporate team.

Policies

A policy review is currently taking place to review and update a range of policies and procedures. As policies are updated they will be published on the intranet. All staff should follow existing GWH policies as the default, unless or until otherwise instructed.

Branding

The formal branding of Wiltshire Health and Care is now being finalised. This will need to be applied to all of our existing documentation, across all of the systems that we use. We already have a comprehensive plan in place for all documents and forms on SystemOne.

Six projects

Wiltshire Health and Care has a five year programme of change for community services. In year one we will be focussing on six key projects outlined below. Detailed plans are being developed for each project with a project lead identified from the senior management team.

Project	Description	Project Lead
Higher Intensity Care	<ul style="list-style-type: none"> increase capacity and capability of blended teams of community geriatricians, other medical specialists, nursing and therapy to offer a higher intensity of care systems and processes to support defined periods of higher intensity care development of services delivered from community hospitals 	Sarah-Jane Peffers
Stroke Early Supported Discharge	<ul style="list-style-type: none"> establishment of two specialist teams (north and south) re-modelling patient flow and establishing multi-disciplinary teams of nurses, therapists, speech and language therapists, stroke coordinators and consultants 	Maddy Ferrari
MSK Physio	<ul style="list-style-type: none"> increasing role of physiotherapy in managing MSK demand. Detailed scope being agreed with CCG 	Susan Evans
Design and development of Urgent Care Centres	<ul style="list-style-type: none"> design the right solution for Wiltshire engage with patients and the public to ensure design meets local needs 	Susan Evans
Mobile Working	<ul style="list-style-type: none"> provision of mobile hardware to c. 400 staff, to support their daily work development of use of TPP SystemOne to support efficient and effective working redesign of administrative processes within core community teams to increase the productivity of clinical time. 	Victoria Hamilton
Health Coaching	<ul style="list-style-type: none"> roll out of health coaching training to front line community staff, to ensure that every opportunity is taken to support patients, carers and their families with preventing ill health 	Sarah-Jane Peffers

A reminder – What is Wiltshire Health and Care?

- We are a partnership, focused solely on delivering improved community services in Wiltshire.
- We will be responsible for the delivery of adult community health services in Wiltshire from 1st July 2016, for at least 5 years.
- Our vision is to enable people to live independent and fulfilling lives for as long as possible.
- The Wiltshire Health and Care partnership was formed by the three local Foundation Trusts which serve Wiltshire (Great Western Hospitals NHS Foundation Trust, Royal United Hospitals Bath NHS Foundation Trust, Salisbury NHS Foundation Trust).
- We will have our own Board, dedicated leadership and plan. We will draw on the expertise of committed professionals, along with drive and the ambition to work in partnership with organisations across Wiltshire to care for our local population.

- We have a long term plan for services, and know we can only achieve our aims by forming effective partnerships with GPs, primary care, social services and voluntary sector organisations and engaging with the people of Wiltshire.
- We have a clear annual planning process with priorities identified during the bid process. We are now planning service delivery from July 2016 which focuses on six key projects

How can I get involved?

Please get in touch. We will be engaging and communicating with as many people as possible in the coming months.

Our website ‘holding page’ is now live. This is a temporary webpage which contains just a small amount of information about Wiltshire Health and Care, including how to contact us. Our full website is currently being constructed and this will be where all of our information will be found in the future. The address is: www.wiltshirehealthandcare.nhs.uk

GPs – we will send regular electronic updates to your practice and we are very happy to come and talk to you and answer questions you may have. We are keen to hear your views and for you to be part of Wiltshire Health and Care, so keep in touch. There will also be information on our website when it becomes available.

Public/Patients – we are developing a website which will have information about Wiltshire Health and Care. You can be reassured that the change to the Wiltshire Health and Care partnership will not affect the continuity of care. If you would like to become more involved with Wiltshire Health and Care, we will be posting details of how you can do this on our website over the next few months.

Partner Organisations – we want to work with you and over the coming months will be sending out more details of the Delivery Partners Forum. There will also be information on our website when it becomes available.

Staff at the Foundation Trusts which formed Wiltshire Health and Care (Great Western Hospitals NHS Foundation Trust, Royal United Hospitals Bath NHS Foundation Trust, Salisbury NHS Foundation Trust) will be able to receive a regular electronic update and attend engagement events introducing Wiltshire Health and Care.

If you would like copies of any of our previous newsletters, please go to our website: www.wiltshirehealthandcare.nhs.uk