

More for your money

Community services will only play their part in responding to increased demand on health and care services if they are fit for the future. We will pursue a programme of productivity improvements and changes in approach to reduce waste and duplication, proactively shifting resources to allow investment.

Healthy, independent lives

Promoting health and prevention will become part of the day job for community services, making use of every opportunity to inform and coach patients, carers and their families. We will tap into technology to promote self-management.

Broadening skills

We will extend the skills of everyone who cares for patients. Broadening horizons by enabling cross working across multiple settings of care and increasing availability of specialist knowledge, advice and enhancing trust.

Best practice: normal practice

We want Wiltshire to have the best possible care in the community, wherever it is received. We will implement best practice from elsewhere and be an example of best practice through quality and innovation.

Leading the way

Wiltshire will be different in 5, 10, 20 years, so too will the way in which community services are provided. We will lead the transformation, engaging partners, patients and carers. We will transform the use of the technology in a way that supports rather than replaces a human voice and hand.



A service for primary care

We will work together as part of an extended team, not as separate services. We will have a 'can do' approach and have the networks to draw in the right support from other agencies and partners. Real time communication and access to patient records to reduce duplication and the need for patients to tell their story again.

Higher intensity care

Delivering sophisticated and complex care at home and managing high intensity patients in out-of-hospital settings. Reducing the need for secondary care admission and enabling earlier discharges. Offering comprehensive community step up care, whether in a patient's own home, in a community inpatient bed or assessment facility.

Community based urgent care

A comprehensive urgent care offer in the community. Bringing together urgent primary care, the current provision of minor injury units and adding strong links to Emergency Departments to develop an innovative response for the people of Wiltshire.